



Lois Bollenback brings over 20 years of expertise in transportation planning and transit management. She began her career in the Quality Control department at Kennedy Space Center after serving in the U.S. Air Force. After her military service, she earned a Bachelor's Degree in Business Administration and a Master's Degree in Applied Economics from the University of Central Florida.

In 1999, Ms. Bollenback transitioned into transportation planning, joining a Metropolitan Planning Organization (MPO) serving Volusia County, Florida. Her diverse experience spans both public and private sectors, as she enhanced her skills in transportation planning, transit operations and management, strategic planning, project development and funding, and organizational leadership. Notably, she has held key positions including General Manager of Votran, a public transit agency operating in Volusia County, Florida, and as the Executive Director of the River to Sea TPO.

In August 2021, Ms. Bollenback relocated to Spokane, Washington, to become the Executive Director of the Spokane Regional Transportation Council (SRTC). Her recent contributions include serving on the Commercial Aviation Coordinating Committee (CACC) and chairing the MPO-RTPO-WSDOT Coordinating Committee. Additionally, she is a member of the University District Development Authority. Under her leadership, SRTC has been actively engaged with local Chambers of Commerce and was honored as the 2022 Employer of the Year by the Spokane-Coeur d'Alene Chapter of WTS International.